

Southern Phone **nbn**® Broadband Plan Promotion 09/04/2025 to 05/08/2025 – Offer Terms & Conditions

Promotion Period

From 09/04/2025 until 05/08/2025, unless varied by Southern Phone.

Eligible Plans

- **nbn** Basic
- **nbn** Fast
- **nbn** Superfast
- **nbn** Ultrafast
- Fixed Wireless
- Fixed Wireless Plus

Eligible Customers

This Promotion is available to:

- new Southern Phone **nbn** customers who sign up to an Eligible Plan during the Promotion Period; and
- existing Southern Phone **nbn** customers who move premises and sign up to an Eligible Plan at the new premises during the Promotion Period.

This Promotion is not available to existing Southern Phone **nbn** customers who change **nbn** plans for the same premises.

Promotional Offers

Eligible Plans	Promotional Offers
nbn Basic & Fixed Wireless Plus	\$14/month off for the first 12 months
nbn Fast	\$24/month off for the first 12 months
nbn Superfast and nbn Ultrafast	\$20/month off for the first 12 months
Fixed Wireless	\$10/month off for the first 12 months

If you change or cancel your eligible plan during the first 12 months, you will no longer receive the offer.

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Southern Phone nbn® eero 6+ and TP-Link VX230v Modem Promotion - 09/04/2025 to 05/08/2025 – Terms and Conditions

Promotion Period

From 09/04/2025 until 05/08/2025 unless varied by Southern Phone.

Eligible Modems

- eero 6+
- TP - Link VX230v

Eligible Customers

This Promotion is available to:

- new Southern Phone **nbn** customers who sign up to a new **nbn** plan and purchase an Eligible Modem on a 12-month Device Payment Plan during the Promotion Period; and
- existing Southern Phone **nbn** customers who move premises and sign up to an Eligible Plan at the new premises, and purchase an Eligible Modem on a 12-month Device Payment Plan during the Promotion Period.

This Promotion is not available to existing Southern Phone **nbn** customers who change **nbn** plans for the same premises.

Promotion Offer

Eligible Customers will receive one Eligible Modem for \$0 per month on a 12-month Device Payment Plan (DPP) when they sign up to an Eligible Plan during the Promotion Period. Additional charges apply for multiple modems.

Modem Type	eero 6+ (1 device)	eero 6+ (2 devices)	eero 6+ (3 devices)	TP Link VX230v
Outright Price	\$210	\$420	\$630	\$156
Monthly payments on a 12-month DPP	\$0	\$17.50	\$35.00	\$0
Early Termination Fee	\$10 / month*	\$20 / month*	\$30 / month*	\$10 / month*

*Early Termination Fee calculated based on the number of months remaining on your Device Payment Plan, plus the month of termination.

Promotion Conditions

- If you purchased your modem on a 12-month Device Payment Plan and you cancel your Eligible Plan during the first 12 months, an early termination fee of \$10 for each month remaining, plus the month of cancellation, will apply for each modem. The minimum cost if you cancel within one month is \$120 for one modem, \$240 for two modems or \$360 for three modems, plus one month of your chosen Southern Phone nbn plan fees.
- Offer only applies to the first eero 6+ or TP Link VX230v modem purchased during the Promotion Period.
- Customers may change their Southern Phone **nbn** plan to another Eligible Plan at any time during the Device Payment Plan period without incurring an Early Termination Fee.
- If there is any inconsistency between these Promotion Terms and Conditions and the Southern Phone Device Payment Plan Terms and Conditions, then to the extent of any such inconsistency, these Promotion Terms and Conditions will prevail.

General Conditions

Refer to the [Southern Phone Customer Terms](#), the Southern Phone nbn plan [Critical Information Summary](#) and [Fair Use Policy](#) for more details about the specific products and services. The promotion starts when your Southern Phone **nbn** service is connected to Southern Phone.

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Southern Phone **nbn**® Broadband Plan Promotion

03/06/2025 to 30/06/2025 – Bill Credit Terms & Conditions

Get \$50 (GST incl.) or \$100 (GST incl.) credit on selected **nbn** plan when you stay on the same plan until 1 September 2025.

Promotion Period

From 03/06/2025 until 30/06/2025, unless varied by Southern Phone.

Eligible Plans

nbn Basic	nbn Superfast	Fixed Wireless Plus
nbn Standard	nbn Ultrafast	Fixed Wireless Fast
nbn Fast	Fixed Wireless	Fixed Wireless Superfast

Eligible Customers

This Promotion is available to:

- new Southern Phone **nbn** customers who sign up to an Eligible Plan during the Promotion Period; and
- existing Southern Phone **nbn** customers who move premises and sign up to an Eligible Plan at the new premises during the Promotion Period.

This Promotion is not available to existing Southern Phone **nbn** customers who change **nbn** plans for the same premises.

Promotional Offers

When Eligible Customers sign up to Eligible Plans during the Promotional Period, and stay with on the same plan until 1 September 2025:

Eligible Plans	Promotional Offers
nbn Basic nbn Standard Fixed Wireless Fixed Wireless Plus	A one-off \$50 (GST incl.) credit will be applied if Eligible Customers stay on the same plan until 1 September 2025. The bill credit will be applied on the first bill after 1 September 2025.

nbn Fast nbn Superfast nbn Ultrafast Fixed Wireless Fast Fixed Wireless Superfast	A one-off \$100 (GST incl.) credit will be applied if Eligible Customers stay on the same plan until 1 September 2025. The bill credit will be applied on the first bill after 1 September 2025.
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- To be eligible for the credit, customers must remain on the Eligible Plan until 1 September 2025.
- The bill credit will be applied on Eligible Customer's first bill after 1 September 2025.
- The credit amount reduces the price of the monthly plan fee on the bill and is not transferable or refundable.
- If you change or cancel your eligible plan before September 2025, you will not be eligible to receive the credit.
- This offer complements existing promotions being offered by Southern Phone, including discount on monthly plan fees and a modem promotion.
- Refer to the [Southern Phone Customer Terms](#), the Southern Phone plan [Critical Information Summary](#) and [Fair Use Policy](#) for more details about the specific products and services.

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